

EMERGENCY DASHBOARD ALERTS HOW TO OPT-IN:



VISIT THE DASHBOARD SITE

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Go to Council's Disaster Dashboard at **https://emergency.rockhamptonregion.qld.gov.au** and select "Opt-In for Emergency Dashboard Alerts".

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	General Dashboard	Bushfi e	Flooding & Storm	More Info							
			😰 OPT-IN Fo	r Emergency	Dashboard Alerts				Select L	anguage	¢
	O Em	ergency I	News	(7 Wea	ather Warnings	15	Road Condi	itions	0	Power Outages	

REGISTER YOUR DETAILS

Ensure you're on the "Register" tab and complete the required information. Click the "Sign up" button when finished to submit the form.

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Sign In			Re	gister	
Once you click 'Sign Up' your account. If you do Spam/Junk folder.	, you will not receiv	receive an /e this ema	email ask iil, please	ing you to c check your	onfirm
Email*	Email				
Password*	Passwor	ď			
Confirm Password*	Re-ente	r Password			
Full Name*	Full Nan	ne			
Mobile Number*	Mobile Mobile	Number required Ø			
Residential Address*	Enter a l	location			
i'm	not a robot		reCAPTCHA Privacy - Terms		
PRIVACY MOTICE Council deals with pe the Information Priva	rsonal infor icy Act 2009. S	mation in acc	ordance with	n law, includin	9

VERIFY YOUR PHONE NUMBER AND EMAIL ADDRESS

Verify your phone number by entering the code that has been sent to your phone and select "Verify" An email will also be sent to you, click the link in the email to verify your email address.

ſ	Verify mobile phone number	ж	
fi	 A security code has been sent to your phone number. Please enter it to verify your phone number. Verify Code 		

LOGIN TO SET YOUR NOTIFICATION PREFERENCES

Once you have verified your email address and phone number, return to the dashboard homepage and select the "Opt-In for Emergency Dashboard Alerts" button again and sign-in.

Op	ot-In Notific	ations	х
Sign In		Register	
Email	Email		
Password	Password		
	Forgot your pass	sword?	

TURN ON YOUR DESIRED NOTIFICATIONS

Ensuring you're on the 'subscriptions' tab, opt in for your desired notifications.

Dashboard	
Profile	
Subscription	

Manage your subscriptions

Welcome to Rockhampton Regional Council Local Disaster Management Group (LDMG) notification services.

In the table below, select the box next to the service you wish to subscribe to and the notification level you require.

- The Weather Warning subscription option issues notification emails only if the Bureau of Meteorology (BoM) issues a weather warning for the Rockhampton Regional Council local government area. Please note, some severe weather activity may not reach BoM's trigger levels, and thus a weather warning will not be issued in this instance.
- This notification service does not replicate or replace the Emergency Alert System. The Emergency Alert System is the national telephone-based emergency warning system used by emergency services that sends messages (irrespective if users have subscribed) via:

 landlines; or
 - 2. mobile phones
- SMS Notifications, if enabled, relies on independent telecommunication networks. Please note that to receive SMS notifications, your Mobile phone must be switched on and must have mobile network. Severe weather activities can sometimes cause power outages and system failures which may affect or delay delivery of SMS notifications. To keep up to date, ensure you have a battery powered radio for back-up to receive communications in emergency situations.
- You can change your notification subscription details (name, mobile number or password) at any time by simply going to the Profile page. Please note
 that you cannot change the email address used to register the account. If you wish to change your email address, you will need to re-register and
 create a whole new account.
- If you no longer wish to receive notifications or you wish to unsubscribe to this service, go the base of Subscription table page, click the orange "Unsubscribe All" button and select "confirm".

Subscription	Email	SMS	
Weather Warning Select Locations			
Please select a location to receive alerts. If no location is selected, you will receive all alerts for Queensland. Selected Locations: Capricornia, Rockhampton, Fitzroy River, Cyclone, Heatwave, Fire Weather Warning, Tsunami, Capricornia, Rockhampton, Fitzroy River, Cyclone, Heatwave, Fire Weather Warning, Tsunami			

Please note, subscribed notifications are sent to your nominated email account as a first preference of communication. For urgent or specific events, the Local Disaster Management Group may also send messages to subscribers by SMS.

Notes:

SELECT YOUR LOCATION/S

To successfully receive alerts, you'll need to make sure you select the relevant locations/ type of warnings that you'd like to receive alerts for. For Weather Warnings, click on the blue 'Select Locations' link and select your desired region/s (Rockhampton, Capricornia, Fitzroy River) and disaster type/s. You can select as many as you like. Click 'Save' in the pop-up box to confirm your selection.

For Bushfire Warnings, click 'Select Locations' and choose the suburb/s that you'd like to receive bushfire warnings for.

Select 'Save Changes' underneath the table to confirm and save all of your selections.

Dashboard	Manage your subscriptions								
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	Subscription	Email	SMS						
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	Emergency News								
	Bushfire Warnings Select Locations Please select a location to filter Bushfire warnings, if none are selected you will receive notifications for all of the region. Selected Locations: Parkhurst, Parkhurst								
	Unsubscribe All	Save (hanges						
	Select Locations *								
L	Capricornia * Rockhampton * Fitzroy River * Cyclone * Heatwave * Fire Weather Warning * Tsunami								
	Gr iba								

TO CHANGE/UPDATE YOUR PREFERENCES

If you'd like to change, update or unsubscribe from these notifications at any point, simply log back into your account via the dashboard.