

FAST FACTS



Recycling bin
serviced fortnightly



General waste bin
serviced weekly



We do repair
your bin!

For more information or to find your bin day, call us on 4932 9000 or head over to our website at www.qld.gov.au/waste.



Have a question about your waste?

Want to find out how to recycle right?

Need to find a waste management facility?

Give us a call on 4932 9000 or
head over to our website

www.rrc.qld.gov.au/waste

zero
waste

We have a vision of becoming a
zero waste community by 2040.

To find out more, and to read
our Waste Strategy, head
over to our website.



IS YOUR BIN READY FOR COLLECTION?

- ✓ 30cm apart
- ✓ 1m from parked cars/obstacles
- ✓ Away from trees and powerlines
- ✓ Lid closed
- ✓ Under 85kg



WE CAN'T COLLECT YOUR BIN IF IT:

- ✗ Is overfull
- ✗ Can't be accessed safely
- ✗ Is heavier than 85kg
- ✗ Is not presented at the time of service
- ✗ Is contaminated with hazardous waste or the wrong items
- ✗ Is not an approved Council bin
- ✗ Is not in the Council rating assessment

If your bin doesn't get collected we'll leave a sticker on your bin telling you why.

Providing the issue is addressed, we'll collect as normal in the following service.

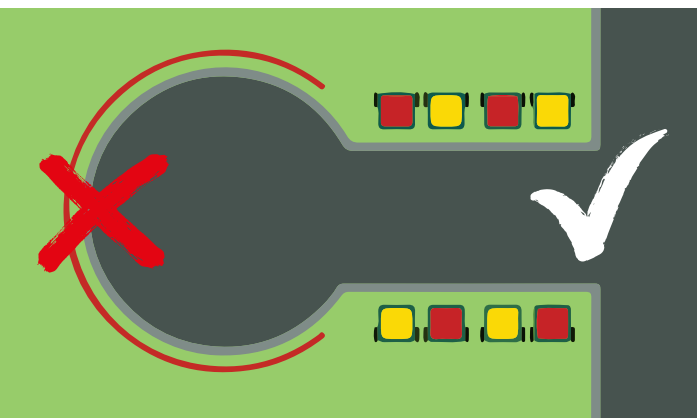
We can arrange an additional service, however there is a fee.

If your bin doesn't get collected and you don't have a note, get in touch and, if there was no mistake on your part, we'll arrange a free missed collected service.

LANEWAYS & CUL-DE-SACS

In laneways and dead-end streets bins must all be placed on the same side of the road.

In cul-de-sacs bins should be placed on the straight edge before entering a cul-de-sac.



FEES & CHARGES

Fees for kerbside collection are included in your rates, however additional services - such as an extra bin or a return to service - will incur costs.


Fees and charges can be viewed at: www.rrc.qld.gov.au/waste

ASSISTED SERVICE

Assisted services are provided free of charge to eligible residents with a medical condition or disability. If you need an assisted service please get in touch to find out more.

YOUR RECYCLING BIN

Your yellow-lid recycling bin is only for household food and beverage containers, as well as paper and cardboard.

On plastic containers look out for recycling symbols. We accept numbers 



For more information about your kerbside recycling, as well as other options for recycling even more items at our waste facilities, please head to our website www.rrc.qld.gov.au/waste

THE FINE PRINT

Council does not return to service unpresented bins or incorrectly presented bins (after notice) unless the customer pays for additional services.

Where possible, bins will be left in an upright position, however fallen bins will only be righted if they fall into the roadway or driveway.

If your recycling bin is not being used correctly it won't be collected and we'll issue a warning notice. If three warning notices are issued (in a 12 month period) it will be removed.

Permanent storage of bins on the footpath is not allowed and penalties may apply.