

# WASTE AND RECYCLING COLLECTION SERVICES POLICY

## COMMUNITY POLICY



### 1 Scope

This policy applies to domestic and commercial waste and recycling collection services within the designated waste collection area in the Rockhampton Regional Council Region.

### 2 Purpose

The purpose of this policy is to provide the principles for the operation of Council's waste and recycling collection services.

### 3 Related Documents

#### 3.1 Primary

Nil

#### 3.2 Secondary

*Body Corporate and Community Management Act 1997*

*Environmental Protection Act 1994*

*Environmental Protection Regulation 2019*

*Local Government Act 2009*

*Local Government Regulation 2012*

*Local Law No. 8 (Waste Management) 2018*

*Subordinate Local Law No. 4 (Local Government Controlled Areas, Facilities and Roads) 2011*

*Waste Reduction and Recycling Act 2011*

*Waste Reduction and Recycling Regulation 2011*

*Delegation Register - Local Government Regulation 2012*

Rates and Charges – Refunds and Adjustments Policy

Rates Concession Policy

Revenue Statement

Waste and Recycling Collection Route Expansion Procedure

Waste and Recycling Collection Services Procedure

Waste Strategy 2020-2030

### 4 Definitions

To assist in interpretation, the following definitions apply:

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Adopted/Approved:	Approved, 11 May 2021	Department:	Regional Services
Version:	4	Section:	Rockhampton Regional Waste and Recycling
Reviewed Date:	9 September 2024	Page No:	Page 1 of 4

CEO	Chief Executive Officer A person who holds an appointment under section 194 of the <i>Local Government Act 2009</i> . This includes a person acting in this position.
Commercial Premises	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , any of the following types of premises: (a) A hotel, motel, caravan park, café, food store or canteen; (b) An assembly building, institutional building, kindergarten, child minding centre, school or other building used for education; (c) Premises where a sport or game is ordinarily played in public; (d) An exhibition ground, show ground or racecourse; and (e) An office, shop or other premises where business or work, other than a manufacturing process, is carried out.
Commercial Waste	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , waste, other than green waste, recyclable waste, interceptor waste or waste discharged to a sewer, produced as a result of the ordinary use or occupation of commercial premises.
Council	Rockhampton Regional Council
Delegated Officer	An employee appointed to a position with the relevant delegation under the <i>Local Government Regulation 2012</i> .
Designated Waste Collection Area	The Region
Domestic Premises	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , any of the following types of premises: (a) A single unit private dwelling; (b) Premises containing two or more separate flats, apartments or other dwelling units; or (c) A boarding house, hostel, lodging house or guest house.
Domestic Waste	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , waste, other than domestic clean-up waste, green waste, recyclable waste, interceptor waste or waste discharged to a sewer, produced as a result of the ordinary use or occupation of domestic premises.
Multi-Residential Unit Development	A building or complex consisting of: (a) Six or more individual attached or semi attached premises; or (b) Units for which a community title scheme exists, under the <i>Body Corporate and Community Management Act 1997</i> .
Recyclable Waste	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , clean and inoffensive waste that is declared by the local government to be recyclable waste for the area of the local government. Council has declared the following clean and empty household recyclable waste containers (containers holding food, beverage and cleaning products) as recyclable waste: (a) Cans – aluminium and steel including aerosols; (b) Paper and cardboard – for example, newspaper, magazines, phone books, pizza boxes (no food or oil); (c) Cartons – for example milk, juice cartons poppers; (d) Plastics – product containers with a type 1, 2, 4 and 5 plastics recycling symbol; (e) Glass – bottles and jars only; and (f) Aluminium foil, including food trays and disposable pie dishes.

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Adopted/Approved:	Approved, 11 May 2021	Department:	Regional Services
Version:	4	Section:	Rockhampton Regional Waste and Recycling
Reviewed Date:	9 September 2024	Page No:	Page 2 of 4

Region	Rockhampton Regional Area defined by the Local Government Areas of Queensland.
Standard General Waste Container	As defined in <i>Local Law No. 8 (Waste Management) 2018</i> , a container of a type approved by the local government for storing domestic waste, commercial waste or recyclable waste at premises in the local government's area; and for the avoidance of doubt, includes one or more containers each of which is approved by the local government for storing, at premises in the local government's area: (a) One or more or multiple types of commercial waste; or (b) One or more or multiple types of recyclable waste. Also referred to as a waste container, wheelie bin, mobile bin or mobile garbage bin. Council has approved the following standard general waste containers: (a) 240 litre waste container for general domestic and recyclable waste , (b) 140 litre waste container for assisted service for general domestic waste, (c) 660 litre waste container for bulk general domestic waste, and (d) 1,100 litre waste container for bulk general domestic waste.
Waste Collection Areas	Areas within the designated waste collection area where domestic and commercial waste and recycling collection services are provided. Areas are as marked on the designated waste collection area maps and are subject to change by Council as a result of future land development or planning requirements. For rural properties, accepting services on an elective basis, these properties are identified on waste collection area maps by geo-fencing the land parcel and are deemed as located within the waste collection area.

## 5 Policy Statement

Council is committed to providing a domestic and commercial waste and recycling collection service within the waste collection areas in the Region that is cost effective and innovative, incorporating strategic and environmentally responsible waste management practices that continue to meet the needs of the community both now and into the future.

This policy assists in the provision of an economical and efficient waste and recycling collection service for the community that includes the collection, disposal, recycling and minimisation of waste from waste collection areas within the Region.

### 5.1 Collection Services

Council provides the following waste and recycling collection services within the waste collection areas for:

- (a) Domestic premises through a minimum service of:
  - (i) Weekly collections for domestic waste; and
  - (ii) Fortnightly collections for recyclable waste.
- (b) Commercial premises through a minimum service of:
  - (i) Weekly collection for commercial waste;
  - (ii) Fortnightly collection for recyclable waste; and
  - (iii) Additional services as requested or required by Council.

### 5.2 Timeframes for Collection Services

Standard general waste containers must be presented by 6am on the scheduled collection day and must be returned within the property boundary by 6pm on the scheduled collection day.

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Adopted/Approved:	Approved, 11 May 2021	Department:	Regional Services
Version:	4	Section:	Rockhampton Regional Waste and Recycling
Reviewed Date:	9 September 2024	Page No:	Page 3 of 4

### 5.3 Waste Collection and Recycling Utility Charges

Waste collection and recycling utility charges are determined through the annual budget and published in Council’s annual Revenue Statement. In accordance with the Revenue Statement, once a charge has been levied for a domestic minimum waste and recycling collection service it cannot be removed unless the premises has been deemed as an uninhabitable dwelling by the CEO, Manager Rockhampton Regional Waste and Recycling or the Coordinator Waste and Recycling Collections or where the premises has been demolished.

Council levies charges and any other legislatively imposed charges (for example waste levy) based on:

- (a) A minimum collection service for domestic premises; and
- (b) Frequency of collection for all additional and other collection services.

#### 5.3.1 Waste Remission

The CEO or delegated officer may deem a multi-residential unit development eligible for a waste charge rebate for waste and recycling utility charges where it has been deemed impractical for Council to provide those services.

## 6 Review Timelines

This policy is reviewed when any of the following occur:

- (a) The related information is amended or replaced; or
- (b) Other circumstances as determined from time to time by the Council.

## 7 Document Management

Sponsor	Chief Executive Officer
Business Owner	General Manager Regional Services
Policy Owner	Manager Rockhampton Regional Waste and Recycling
Policy Quality Control	Legal and Governance

## OUR VALUES



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Version:	4	Section:	Rockhampton Regional Waste and Recycling
Reviewed Date:	9 September 2024	Page No:	Page 4 of 4